

JOÃO PEDRO AGUIAR DE PINHO PACHECO

CONTACT

- +1 (407) 569-7009
- joaoguiar99@gmail.com
- Florida, US
- aguiardev.com
- github.com/TIOJOAO

PROFILE SUMMARY

Adaptable and curious learner with strong communication and problem-solving skills.

I thrive in collaborative, fast-paced environments and enjoy learning through hands-on challenges.

Currently studying Computer Engineering and building both technical and interpersonal skills to drive impactful solutions

EDUCATION

IBMR 2024 - 2028

- Bachelor of Computer Engineering

VALENCIA COLLEGE 2026 - 2028

- Computer Programming and Analysis

CERTIFICATIONS

2024

ORACLE

- Cloud Infrastructure

SKILLS

- Adaptability and Team Collaboration
- Troubleshooting and Technical Support
- Problem-Solving Under Pressure
- Systems Analysis and Debugging
- Basic Cybersecurity Concepts
- Fast Learner
- Initiative and Self-Motivation

LANGUAGES

- Portuguese: Native
- English: Professional Working Proficiency
- Spanish: Limited Working Proficiency

WORK EXPERIENCE

Best Buy - store 1411 - Kissimmee

JUNE 2025 - PRESENT

Best Buy - Computing Sales Advisor

- Assisted customers in selecting the best computing solutions (laptops, desktops, accessories) based on needs, performance, and budget.
- Provided expert guidance on software, hardware, warranties, and services (e.g., Totaltech, Geek Squad).
- Explained technical features in simple terms to help clients make informed decisions.
- Achieved or exceeded daily and monthly sales targets for computing and memberships (e.g., 365, credit card applications).
- Collaborated with team members to maintain organized displays and up-to-date product knowledge.

D'martins Group - Kissimmee, FL

Jan 2021 - Aug 2023

IT Support

- Delivered end-user support for hardware, software, and network issues.
- Monitored systems, identified vulnerabilities, and supported basic cybersecurity measures.
- Developed technical documentation and user guides for internal training.

Hampton Inn & Suites - Orlando, FL

Feb 2021 - Sep 2022

Laundry Operations Assistants

- Managed laundering processes with attention to quality and efficiency.
- Performed fabric care procedures, including stain removal and basic repairs.
- Supported housekeeping operations to maintain hotel service standards.